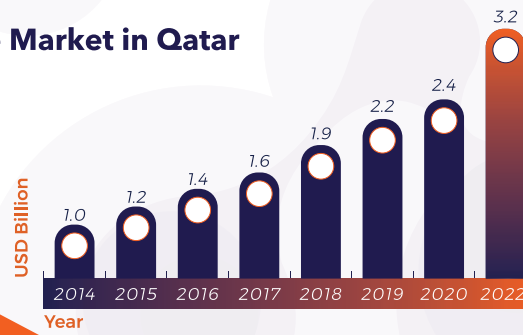


GET CERTIFIED



eCommerce Market in Qatar



“ The Digital In Report Qatar has been ranked number one in the world in terms of internet penetration rate. ”

Source: Ministry of Communications and Information Technology



THEQA is a program under the Ministry of Communication And Information Technology

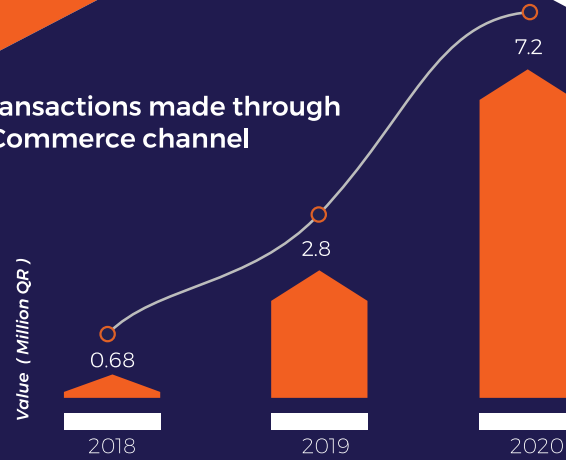
QATAR'S FIRST eCommerce TRUSTMARK

GET CERTIFIED

SOME OF THE CERTIFIED eMerchant

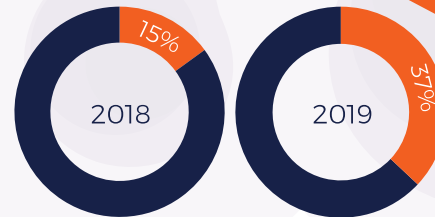


Transactions made through eCommerce channel



Source: Qatar Central Bank

eCommerce Penetration Rate in Qatar



“ The value of eCommerce in Qatar shows an increase of 47%. ”

QATAR CHAMBER

- I have purchased a product or service online in the past 12 months
- I have not purchased a product or service online in the past 12 months

Source: Ministry of Communications and Information Technology



WHAT IS THEQA?

Theqa Trustmark certifies that a website is genuine. It reassures consumers that it has been approved by The Ministry Of Communication And Information Technology to sell goods and services online, building trust, instilling confidence, and encouraging a preference for local eCommerce sites.

THE JOINING PROCESS

INSPIRING TRUST
EMPOWERING GROWTH

01



Please register your interest by filling in our request form.

Theqa will get back to you to continue the application process.



02

03



Then you simply complete and return all of the required documents.

The Theqa team will then assess your application according to our list of requirements.



04



05

If you qualify, you will then be invited to join Theqa, Qatar's eCommerce trustmark

THE CRITERIA OF THEQA

01 Terms And Conditions

02 Member Information

03 Product Information

04 Pricing Information

05 Delivery Time, Terms And Fees

06 Payment Terms And Fees

07 Order Cancellation

08 Return, Refund And Exchange

09 Damages And Defects

10 Warranty Information

Privacy Policy 11

Personal Data 12

Payment Data 13

Marketing Material 14

Third Party Data Sharing 15

Data Collection and Storage 16

Cookies 17

Contact Information 18

Complaint Handling 19

